STEPHAN LAMOUREUX IT & Operations linkedin.com/in/stephanlamoureux github.com/stephanlamoureux wheresteve.codes

Army & Air Force Veteran with 4+ years of expertise in aviation cargo management (using industry software for precision loading) and 8+ years of Operations and Logistics Management, transitioning to DevOps and Cloud Engineering. I hold a BS in Business Administration and am finishing a BS in Cloud Engineering. I have 2+ years of experience in hands-on projects in front-end development/ UX design and application deployment.

- **Certifications:** AWS Certified Cloud Practitioner, CompTIA A+, LPI Linux Essentials
- Technologies: Git/GitHub, Linux, Docker, AWS, Ansible, Terraform, Kubernetes, CI/CD
- Languages: JavaScript, Python, SQL, HTML, CSS, BASH

Recent Projects

Providence, RI

Full Stack Application Deployment on AWS EKS, github.com/stephanlamoureux/pokeclone-kubernetes

- Streamlined development workflows by automating the app's deployment to Amazon EKS using GitHub Actions.
- Demonstrated cloud-native deployment skills by utilizing EKS for efficient resource organization.
- Ensured consistency across dev and production environments by packaging applications in Docker containers.
- Managed application data effectively using Amazon RDS for PostgreSQL, ensuring scalability and security.

Windows Development Guide, github.com/Vets-Who-Code/windows-dev-guide

- Authored a comprehensive Windows Development Guide tailored for new students to set up their Windows environment for software development.
- Achieved significant recognition with the guide, garnering over 200 stars on GitHub and a Chinese translation.
- Filled a crucial gap in existing resources, providing essential topics that have become a key asset for students transitioning into tech.

Work Experience

Director of Operations

Kwik-Hang, North Attleborough, MA

- Integrated Shopify plugins with inventory management and shipping software, reducing order processing time by 40% while minimizing inventory errors and enhancing customer satisfaction.
- Provided customer support by utilizing Freshdesk CRM to resolve customer issues quickly.
- Negotiated competitive rates with all major shipping vendors, resulting in over \$182,000 in savings for the company and improved consumer benefits.

Warehouse Manager

Overhead Door Company, Stoughton, MA

- Managed 7 technician teams and maintained company assets, ensuring efficient operations and personnel training.
- Adapted to challenges with quick operational adjustments and schedule changes, showcasing problem-solving skills.
- Handled project billing and payment processing with accuracy.
- Ensured 100% job completion by effectively managing parts and equipment procurement.

Aircraft Loadmaster

U.S Air Force, Multiple Locations, USA

- Precisely calculated cargo, passenger, and fuel placement, ensuring flight safety and efficiency.
- Facilitated mission success and compliance by coordinating with global customs, agriculture, and gov. agencies.
- Created and conducted training on aircraft systems and procedures for classroom and one-on-one settings.

Education

- B.S. Cloud Engineering, Western Governors University Salt Lake City, UT
- B.S. Business Administration, Western Governors University Salt Lake City, UT
- DevOps and Cloud Engineering Bootcamp, Code Platoon Chicago, IL
- Full-Stack Software Engineering Bootcamp, Vets Who Code Remote



2019–Present

2012–2016

2025

2020

2024

2021

2016-2019